



Dear Customers,

Greetings from Ramprastha!

We hope this letter finds you and your loved ones safe and healthy.

Together, we find ourselves facing a truly unprecedented situation. The global COVID-19 pandemic and lockdowns are affecting all of our families, our businesses, our communities, and our way of life in the past few months. During this time, we want to reach out to assure you that we will not leave any stone unturned to ensure early resumptions of activities and delivery of your Dream Home.

Lately Government of India has allowed easing of lockdown restrictions so that some business activity can resume to alleviate the pain caused by the coronavirus. Accordingly, The Gurugram Metropolitan Development Authority (GMDA) has allowed work to resume at construction sites, provided workers reside on the premises and social distancing norms are followed along with other COVID19 precautions. The construction sites will be monitored by the labour department and any deviation in norms will be viewed strictly.

Under the guidelines issued we had explored various options to restart construction after obtaining requisite permissions. The aspects that need to be verified included:-

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- Availability of labour with requisite skill set on site. Since the first day of lockdown we have been taking care of the available labour on site ensuring they get proper food and medical facilities.
 - Presence of our project engineers and other staff, including contractor staff, for ensuring proper supervision of work executed.
 - Availability/ supply of material on site and possibility to purchase them. Though we have enough material at site for sustaining operations for couple of weeks but future supply chains hindrances need to be addressed. The supply conditions may improve once the lockdown is lifted.
 - NCR borders have been sealed and have made movement between Gurgaon and other cities virtually impossible.

- Movement of labour back to their home towns. Recently a lot of migrant workforce is moving back to their home towns. Special trains, busses and other arrangements are being made by the Govt. to ensure smooth movement. This has lead to sudden reduction in labour on site.

Then along with our contractors will need to ensure that social distancing is maintained at the sites and will need to find ways and means of achieving it. We have prepared a Standard Operating Procedure (SOP) for the same which includes basic hygiene and safety precautions, sanitization requirements, and providing laborers with masks, soap and sanitizers for washing hands frequently among other things.

We hope to get more clarity and will update you as and when Govt eases the lockdown and work moves towards normalcy.

Thanking you for your understanding

Team Ramprastha